

# CURRENCY QUARTERLY

**1st National Bank**  
501 Main  
P.O. Box 290  
Scott City, KS 67871  
Phone 620-872-2143

Second Quarter 2019

www.fnbscott.com

Member FDIC

## SCAMS & SCHEMES Customer Awareness

### DO NOT HANG UP!!

#### Your debit card could be DISABLED WITHOUT NOTICE.....

...if our Fraud Detection Center (FDC) can't reach you when they see suspicious activity on your debit card. It will be an automated call from a **TOLL FREE PHONE NUMBER!** It will reference "FIRST NATIONAL BANK"

*"This is the fraud detection center calling to verify recent activity on your First National Bank debit card ending in (last four digits). If this is (Name) press one. If not, press two, etc..."*

Our FDC monitors all accounts and their card activity daily. When they detect something not typical or suspicious, they will try to contact you by phone. The recording will ask you to verify your card number and your BANK ACCOUNT'S Mailing Address ZIP Code, as well as the activity that they suspect may not be initiated by you.

If you identify a transaction as fraudulent, you will be directed to a FDC representative to assist you.

Fraud flags are caused by where, how many in quick succession, dollar value or repetitious amounts to name a few. All transactions are scored for severity. If the score on a particular transaction is high and you don't respond to their call, your card could be restricted until the validity of the transaction can be verified.

They will leave a message, case ID, and a number for you to return their call.

PLEASE TAKE OR RETURN THESE CALLS TO AVOID LOSS OF THE USE OF YOUR CARD UNTIL FRAUD IS RULED OUT!

### **THIS IS ALSO A GOOD REASON TO LET US KNOW IF YOU:**

**CHANGE YOUR PHONE NUMBER  
OR YOU ARE TRAVELING!**

**TO FIND OUT WHAT IS GOING  
ON AT FIRST NATIONAL BANK**



**DON'T FORGET TO**



**Just a reminder...** if you use a gel pen, please use either dark blue or black ink. Other colors most likely will NOT show up when scanned and may be unreadable on your statement.



Update your information with us as it changes!

For instance, changing a phone number, getting rid of a land line, moving to a new house, changing your last name, etc... the list can go on! Come in or give us a call!



# SPRING

```

F D Z X O Z W Q M A Y N M G G P A R A I L L
G U W L S E U B Q P I Q E Y F C Q S G K C J
G Q Z R S W D I W L D S E E D O J P W L R P
L I L A C Q D R X A I H X A I P K R G I W I
Z A C R D W A D S N U F J Q X K T I W M T C
K Y H Q C J S S L T B O B W A R M N U Q F N
O T E Z Y O B R U C B E E S D Y N G A Q D I
O B R Z U S I E C R B Q T E Y D L B A Q G C
L J R N T G R T S O J J C A Y W W R Q O W T
M J Y E Y P T U F P P I L S Y P U E J D Z Y
K G B B K R H R I S L S I T E S L A A K Y P
E Y L J Q Q D N G O U M I E P K I K J S L J
A T O T Y O A O F R F R G R T N N B S G L X
H P S J Y C Y L O K A P R I L F O O L P M T
T X S W K F L O W E R S B L O O M D M D L D
H B O D I B E A R S A W A K E G M O P F E Q
J B M P T G R S A C H N S H E W G G R E E N
F O O D M A R C H N E W L E A Y E S U K G K

```

FLOWERS BLOOM

APRIL FOOL

MARCH

MAY

PLANT CROPS

BEARS AWAKE

BIRDS RETURN

CHERRY BLOSSOM

BEEES

WARM

NEW LEAVES

SEED

GREEN

EASTER

SPRING BREAK

LILAC

PINIC